Working title: Softing uaGate SI application report
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Figure 1: KraussMaffei Technologies and Supporting Personnel
Greater efficiency with Industrie 4.0

*KraussMaffei Technologies,* global market leader for injection molding and reaction/extrusion technology uses automated production machine condition monitoring to boost production volume and avoid machinery downtime. To interface its machine control systems with the IT system, the company has opted for the *uaGate SI Gateway* from *Softing* plus the open, platform-independent OPC UA standard.

Figure 2: *KraussMaffei Technologies GmbH*

Based in Munich, Germany, *KraussMaffei Technologies GmbH* is a leading manufacturer of machinery and equipment for the production and processing of plastics and rubber. Formed in 1838, the company looks back on a long tradition in machinery manufacturing, guided by a responsibility for offering its customers superior products that add value to their business. Customers in a wide range of manufacturing segments, including automotive, construction, consumer goods, electrical/electronics, chemicals, white goods, medicine and pharmaceuticals, are offered modern systems and process solutions based on...
forward-looking megatrend topics such as lightweight engineering, surface finishing, reducing material/energy consumption and the use of natural fiber reinforced plastics.

**Manual data collection**

In order to ensure it remains able to meet its own high standards of quality, KraussMaffei Technologies took action years ago. The company needed to record the states of its massive production machinery for parts weighing from 100 kg to 70 t. For this purpose, it deployed a defined TPM methodology to collect data that is used to optimize machine capacity utilization and production reliability. The process introduced to record OEE KPIs envisaged workers documenting both the production data as well as all abnormalities during normal operation or even machine downtime. To do so, data for each incident were entered manually in the company-internal SAP system. While this approach was able to achieve considerable improvements to efficiency, those responsible for the system also recognized that the manual entry method meant that information was neither continuous nor exact enough to achieve significant improvements to the high level already reached.

This gave rise to the idea of having a kind of continuously updated ‘medical record’ for each machine used in production. The transparency and measurability this creates would then form the basis for further improvements to processes in and around production.

For this to work, automated data collection would be needed with defined records being stored by specialized MDC/PDC software – neither of which was present at project start.

**A partner for Industrie 4.0**

In the course of digitizing its machine pool, KraussMaffei Technologies simultaneously searched for a new MDC/PDC software for machine and
production data collection, as well as a provider capable of interconnecting all of the production machinery to the IT system. “We already had a lot of experience on the subject of data collection,” explains Claudio Sutter from Industrial Engineering at KraussMaffei Technologies, “so we were able to draw up the software specifications ourselves. But the opposite was true about networking our machinery to the IT system – this was where we were looking for high-quality consulting expertise from our future partner.”

After extensive market research, the right software solution was identified and integrated without any problems by the chosen partner. The implementation of the automated data collection was a separate challenge all on its own, however, since the machine pool at KraussMaffei Technologies included equipment over 20 years old as well as ultramodern machinery – this proved to be the knockout factor for several IT consultants and system integrators on the final shortlist. Ultimately, the contract was awarded to SEP Software Engineering (SEP Group) from Hornstein, Austria, who had already successfully completed a number of machine modernization projects with KraussMaffei Technologies. SEP Group Managing Director Sales Bernhard Haas explains the project background: “The biggest challenge with this project was the need to go deep inside the various plant control systems and extract the data needed. While many of our competitors would just throw up their hands at this problem, we feel right at home in the world of Siemens and SINUMERIK and can contribute plenty of experience.”

Despite the diversity of the machine room control systems – from traditional to state-of-the-art – the data records for entry into the MDC/PDC software had to be kept as similar as possible. For this reason, existing PLCs were flashed with a rudimentary version of the software that fulfills all of the technical requirements and outputs a total of 16 signals. “While this might look a little cumbersome in a modern control system, the same signals are then output as from a 20-year-old control system – so the data records are
identical and that’s what counts,” adds SEP Group Technical Director Andreas Fischer.

**Focusing on IT Security**

A solution was also needed that was able to provide simple, transparent connectivity between the heterogeneous production machine pool and the IT system – to keep maintenance workloads manageable. In addition, the production machines work with a huge variety of software packages, with many industrial PCs in the network running operating systems ranging from Windows NT to the latest versions. “This is why we were looking at Softing’s OPC uaGate solution,” says Haas, explaining the next steps in the project.

![Figure 3: Softing uaGate SI](image)

The decision to adopt Softing’s uaGate for data communications was strongly influenced by the open, platform-independent, and generally accepted OPC UA standard that the gateway offers. Another key factor was the high priority
given to network security by SEP Software Engineering from the outset. This was another area where Softing’s uaGate scored points with its integrated firewall. Dietmar Buxbaum, Managing Director of Buxbaum Automation, Austria (a member of the Softing Group, which is headquartered in Haar, near Munich, Germany), explains the security features offered by Softing’s uaGate: “Apart from the firewall, maximum protection from attacks is offered by the two physically separate network interfaces. PLC data access is also protected, and separate sets of configuration rights can be set up for the control and IT layer. This is especially useful for OEMs/machinery manufacturers who want to keep their proprietary control data just that – proprietary. And the data encryption and user authentication systems used naturally comply with the most stringent security requirements.”

“For the practical implementation, we picked the solution with the strongest focus on IT security,” says Fischer, justifying SEP’s choice of the Softing gateway. “This means there is no direct connection to the machines in the office network: instead, you create a separate solution with a firewall between the machinery and office network to ensure the maximum level of security.”

A positive impression

While a few small improvements were needed after initial tests of the machine communication setup, the overall idea of enabling transparent, real-time reporting on the status of all connected machinery, presented in both at-a-glance and detailed formats (using the automated OEE), was achieved without any serious problems. SEP Software Engineering is now involved in rolling out IT system integration to most of the company’s machine pool.

The verdict on the project was very positive from all concerned. KraussMaffei Technologies regularly highlighted the competent advice and rapid data staging via OPC for the KraussMaffei network by SEP Software Engineering.
For its part, SEP Software Engineering praised the prompt technical support offered by Softing for questions involving the gateway firmware.

And the well-established team is already planning the next steps: KraussMaffei Technologies now wants to build on the progress made in a new project that uses the data acquired to enable condition monitoring for the production machine pool to proactively detect machine outages. Once again, the Softing gateway is the perfect choice here, since the data are not only forwarded 1:1 to the database but can also be repurposed for other downstream applications.

**Softing uaGate SI at a glance**

**Easy controller connectivity**

- Connectivity between controllers and IT (ERP, MES, SCADA) systems as well as between controllers using the open, platform-independent and market-proven OPC UA standard
• OPC UA technology supporting easy local and global networking as well as routing through firewalls
• MQTT Publisher functionality for transferring production data into IoT cloud solutions
• Gateway configuration based on import interface allowing easy symbol import directly from SIMATIC STEP 7 and TIA Portal projects

Best-in-class security
• Physically separated network interfaces preventing intrusions
• Individually protected access to PLC data
• Separate sets of configuration rights for the control and IT level
  Especially useful for OEMs/machinery manufacturers not wanting to disclose proprietary control data.
• Data encryption and user authentication meeting highest security requirements

Investment protection
• Adding modern communication capabilities to existing plants
• Standard component that can be integrated into both small and large automation projects
• Suitable for new applications and retrofits

Zero maintenance
• Gateway is an all-hardware solution. No need for software updates, operating system patches or PC maintenance work
• No PLC programming or dedicated PC required
• Failure-free operation for years after device has been plugged-in and configured once

Softing uaGate SI specifications
Hardware

Processor
Altera Cyclone V SoC with Dual-core ARM Cortex-A9

Connectors
2 x IEEE 802.3 100BASE-TX/10BASE-T (independent interfaces)

Status LEDs
PWR (power supply), RUN (running), ERR (error), SYS (configuration)

Dimensions (H x W x D)
100 x 22.5 x 105 mm

Power supply
18 VDC to 32 VDC, SELV/PELV supply mandatory
Typically 200 mA, maximum 1 A at switch-on

Operating temperature, horizontal DIN rail installation
-40 °C to 50 °C (0 mm minimum distance)
-40 °C to 55 °C (22.5 mm minimum distance)

Operating temperature, vertical DIN rail installation
-40 °C to 35 °C (0 mm minimum distance)
-40 °C to 40 °C (22.5 mm minimum distance)

Storage temperature
-40 °C to 85 °C

Relative humidity
10% to 90%, non-condensing
Weight
About 0.2 kg

Mounting
DIN Rail (35 mm)

Housing
Phoenix Contact ME MAX

Protection class
IP20

Software

Protocols
OPC UA (Server, 20,000 items), SIMATIC S7, MQTT (Publisher, 1000 topics)

Supported controllers
Siemens S7-300, S7-400, S7-1200, S7-1500

Supported engineering tools
SIMATIC Step 7, TIA Portal, version 13 and 13 SP1

Conformity

Emission
EC Directive 2004/108/EC “Electromagnetic Compatibility”, EN 55011, Group 1, Class A
FCC CFR45, Part 15 Section 15.107 and 15.109 (Class A),
VCCI Class A Information Technology Equipment 2002

Immunity

Certifications
CE, FCC, RoHS

About Softing Industrial
Softing Industrial specializes in the implementation of digital data exchange and the improvement of data communication in industrial automation applications. Its portfolio is comprised of hardware and software products and customized solutions for seamless communication at OT level (field level/operating technologies) and easy data exchange with the IT level (information technologies). The products and solutions from Softing Industrial are designed to meet the increasing requirements of integrated and secure data communication. They offer superior functionality, are easy to use and enable customers to optimize industrial value creation processes and improve the efficiency of machinery and equipment. For more information, please visit https://industrial.softing.com/us

Figures:

- Figure 1
  Claudio Sutter, Industrial Engineering at KraussMaffei Technologies,
  Johannes Löhe, Head of Maintenance at KraussMaffei Technologies,
  Andreas Fischer, Managing Director Engineering at SEP Group,
  Bernhard Haas, Managing Director Sales at SEP Group and Dietmar Buxbaum, Managing Director at Buxbaum Automation, (from left to right) are using Industrie 4.0 to give KraussMaffei Technologies a significant boost to production plus a greater level of protection against outages.
  Source: Softing/KraussMaffei
• Figure 2: KraussMaffei_Luftbild_Muenchen_2013_ret

• Figure 3
At KraussMaffei Technologies, the production machinery control systems are connected to the IT system with Softing’s uaGate SI Gateway. Open, platform-independent OPC UA technology offers straightforward networking at a local and a global level, plus secure data traffic through a firewall. A closed door to hackers: The physically separate network interfaces in Softing’s uaGate SI Gateway offer maximum protection from attacks. The data encryption and user authentication systems used comply with the very highest security requirements.

Source: Softing/KraussMaffei

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